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Use Case: About Page External Information

Primary Actor: User or Admin

Scope: User

Level: User or Admin Goal

Brief: External links in case of a situation that would need escalated to a higher authority. Also, in case of questions to ask or call one of the admins. In need of technical problems to get ahold of the help desk.

Stakeholders: User or Admin

Preconditions: User or admin simply goes to the About page.

Post Conditions: User or admin gets directed or follows up with the information provided.

Triggers: User or admin goes to the About page and follows up on a link.

Basic Flow:

1. User will click on About
2. User will look for whom or what they are looking for.
3. User will call or email whom or whatever they are for.
4. User gets in touch with whom or whatever they were looking for.